



Poly Studio P5 Webcam

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What's New

The 1.96 release of the Poly Studio P5 firmware includes the following new feature:

Color Temperature Setting

Use this feature to set image color temperature values to warm or cool. You can configure the color temperature setting in the Poly Lens Desktop app.

Release History

This section lists the release history of the Poly Studio P5 webcam Studio webcam.

Release History

Release	Release Date	Features
1.96	May 2022	Added color temperature setting
1.94	March 2022	Lens shading improvements
1.92	November 2021	Camera improvements and updated LED indicators
1.84	June 2021	Video image corruption fix
1.78	May 2021	Automatic exposure (AE) and auto white balance improvements
1.74	April 2021	Autofocus, skin tone color, overexposed video when using automatic exposure (AE), and auto white balance improvements
1.68	April 2021	Autofocus, auto white balance, and video quality improvements
1.1.0	March 2021	Initial release of the Poly Studio P5 webcam

Security Updates

Please see the [Security Center](#) for security advisories, bulletins, and related acknowledgments and recognition.

Products Tested with This Release

Poly products are tested extensively with a wide range of products. The following table lists the products that have been tested for compatibility with this release.

Poly strives to support any system that is standards-compliant, and Poly investigates reports of Poly systems that don't interoperate with other standards-compliant vendor systems.

Note that the following list isn't a complete inventory of compatible equipment, but the products that have been tested with this release.

Products Tested with This Release

- Poly Blackwire 3210
- Poly Blackwire 3325
- Poly Voyager 4220 UC
- Poly Sync 20+

Supported Video Conferencing Clients

You can use the Poly Studio P5 webcam with a variety of video conferencing clients. Poly has tested and validated the following communication clients with Poly Studio P5:

- Microsoft Teams
- Zoom

Your system's actual performance may vary based on software or hardware configurations.

Supported Operating Systems

You can connect the Poly Studio P5 webcam to computers that run the following operating systems:

Supported Operating Systems

Product	Tested Versions
Windows	Windows 10
	Windows 11
MacOS	11.0 Big Sur
	10.15 Catalina

Update the Firmware Before You Begin

When using the Poly Studio P5 webcam with a supported operating system on a Windows or Mac computer, you must update the device to the latest firmware using the Poly Lens Desktop App. Download the Poly Lens Desktop App at poly.com/lens.

Microsoft Windows users can also update the Poly Studio P5 firmware through Windows Update.

Resolved Issues

The release includes no resolved issues.

Known Issues

There are no known issues in this release.

IMPORTANT: These release notes don't provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

Get Help

For more information about installing, configuring, and administering Poly/Polycom products or services, go to the [Poly Online Support Center](#).

Related Poly and Partner Resources

See the following sites for information related to this product.

- The [Poly Online Support Center](#) is the entry point to online product, service, and solution support information including Video Tutorials, Documents & Software, Knowledge Base, Community Discussions, Poly University, and additional services.
- The [Poly Document Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.
- The [Poly Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.
- The [Poly Partner Network](#) is a program where resellers, distributors, solutions providers, and unified communications providers deliver high-value business solutions that meet critical customer needs, making it easy for you to communicate face-to-face using the applications and devices you use every day.
- The [Poly Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration.
- [Poly Lens](#) enables better collaboration for every user in every workspace. It is designed to spotlight the health and efficiency of your spaces and devices by providing actionable insights and simplifying device management.
- With [Poly+](#) you get exclusive premium features, insights and management tools necessary to keep employee devices up, running and ready for action.

Privacy Policy

Poly products and services process customer data in a manner consistent with the [Poly Privacy Policy](#). Please direct comments or questions to privacy@poly.com.

Copyright and Trademark Information

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What's new in this release

The Poly Studio P5 firmware 1.98 release includes an important field fix.

- [Flickering images](#)

Flickering images

This release includes a fix to an issue where the Poly Studio P5 webcam displays dark images with alternating dark and light flickering horizontal stripes.

Release history

This section lists the release history of the Poly Studio P5 webcam.

Release history

Release	Release date	Features
1.98	September 2023	Fixed an issue where Studio P5 displays dark images with alternating dark and light flickering horizontal stripes
1.96	May 2022	Added color temperature setting
1.94	March 2022	Lens shading improvements
1.92	November 2021	Camera improvements and updated LED indicators
1.84	June 2021	Video image corruption fix
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Security updates

Visit the [Security Center](#) for information about known and resolved security vulnerabilities.

Products tested with this release

Poly products are tested extensively with a wide range of products. The following list indicates the products that have been tested for compatibility with this release.

Poly strives to support any system that is standards-compliant, and Poly investigates reports of Poly systems that don't interoperate with other standards-compliant vendor systems.

Note that the following list isn't a complete inventory of compatible equipment, but the products that have been tested with this release.

Poly has tested and validated the following devices with Poly Studio P5:

- Poly Blackwire 3210
- Poly Blackwire 3325
- Poly Voyager 4220 UC
- Poly Sync 20+

Supported video conferencing clients

You can use the Poly Studio P5 webcam with a variety of video conferencing clients.

Poly has tested and validated the following communication clients with Poly Studio P5:

- Microsoft Teams
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Your system's actual performance may vary based on software or hardware configurations.

Supported operating systems

You can connect the Poly Studio P5 webcam to computers that run Windows and MacOS operating systems.

IMPORTANT: When using the Poly Studio P5 webcam with a supported operating system on a Windows or Mac computer, you must update the device to the latest firmware using the Poly Lens Desktop App. Download the Poly Lens Desktop App at poly.com/lens.

Microsoft Windows users can also update the Poly Studio P5 firmware through Windows Update.

Supported operating systems

Product	Tested versions
Windows	Windows 10
	Windows 11
MacOS	12.6 Monterey
	13.5 Ventura

Resolved issues

This section identifies the issues resolved in this release.

Resolved issues

Category	Issue ID	Found in release	Description
Video	ECS-193	1.94	Studio P5 displays dark images with alternating dark and light flickering horizontal stripes.

Known issues

There are no known issues in this release.

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Get help

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- The [Poly Documentation Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.
- The [Poly Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.
- The [Poly Partner Network](#) is a program where resellers, distributors, solutions providers, and unified communications providers deliver high-value business solutions that meet critical customer needs, making it easy for you to communicate face-to-face using the applications and devices you use every day.
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