



# Poly VideoOS 5.0 Compatibility Reference Guide

## **SUMMARY**

This compatibility guide provides a complete list of products tested and supported with Poly Studio G62, Poly Studio X72, Poly Studio X52, and Poly Studio X32.

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# 1 Before you begin

This section provides clarifying information about this guide.

## Audience, purpose, and required skills

This guide is intended for intermediate and advanced users, who want to learn about peripheral compatibility for Poly Studio G62, and supported Poly Studio X systems.

## Supported and compatible product definitions

This document doesn't include all Poly or third-party conferencing peripherals. Products not listed in this document are untested and not recommended for use with your system.



**NOTE:** HP Poly does not test, certify, or validate all possible setups, configurations, or combinations involving third-party products, components, or systems, except where such compatibility is expressly identified in the HP Support site. HP Poly makes no representations or guarantees regarding the performance, compatibility, or reliability of its products when used in conjunction with any third-party items not specifically approved or listed.

This document uses the following definitions to indicate products supported or compatible with Poly VideoOS devices.

- **Supported**—Poly and specified third party products tested and designed for use with the designated Poly device. Poly supports the compatibility and functionality of these products.
- **Not supported**—Poly products that you can't use with the designated Poly system.
- **Compatible**—Third-party products that Poly tests as interoperable with the designated Poly system. Poly doesn't manufacture or service these products. If you experience issues with third-party products, contact the manufacturer for assistance.
- **Not compatible**—Third-party products that Poly tests and aren't interoperable with the designated system.

## 2 Getting Started

Use this compatibility matrix to identify peripherals supported with Poly Studio G62 and Poly Studio X systems.

For specific information on Poly VideoOS releases, see the *Poly VideoOS Release Notes*.

This covers peripheral compatibility for systems running Poly VideoOS 5.0. Configurations listed as supported or compatible in this guide may not be supported or compatible with earlier versions of the software.

### Supported and compatible peripherals

Poly VideoOS 5.0 systems support a wide range of peripherals. Poly strives to support any system that's standards-compliant, and Poly investigates reports of Poly systems that don't interoperate with other standards-compliant vendor systems.

#### Poly video systems that support Poly VideoOS 5.0



**IMPORTANT:** Only the following list of providers are available and supported with Poly VideoOS 5.0 systems. Do not upgrade your system to Poly VideoOS 5.0 if your conference provider is not listed below. Systems updated to Poly VideoOS 5.0 cannot be downgraded back to Poly VideoOS 4.x.

Poly VideoOS 5.0 supports the following Poly VideoOS systems:

- Poly Studio G62
- Poly Studio X72
- Poly Studio X52
- Poly Studio X32

#### Providers available on Poly VideoOS 5.0

Poly VideoOS 5.0 includes the following providers:

- Microsoft Teams Rooms
- Poly Device Mode

### Supported and compatible product definitions

This document doesn't include all Poly or third-party conferencing peripherals. Products not listed in this document are untested and not recommended for use with your system.

This document uses the following definitions to indicate products supported or compatible with VideoOS devices.

- **Supported**—Poly and specified third-party products tested and designed for use with the designated Poly device. Poly supports the compatibility and functionality of these products.
- **Not supported**—Poly products not supported by the designated Poly system.
- **Compatible**—Third-party products that Poly tests as interoperable with the designated Poly system. Poly doesn't manufacture or service these products. If you experience issues with third-party products, contact the manufacturer for assistance.
- **Not compatible**—Third-party products that Poly tests and finds they aren't interoperable with the designated system.

## Supported partner modes

Poly VideoOS systems support multiple partner conferencing applications.

Unless noted in the *Poly VideoOS Release Notes*, Poly Studio G62 and Poly Studio X Family systems support Poly Video and Poly Device Mode.

**Table 2-1 Supported Partner Modes on Poly VideoOS Systems**

| System          | Poly Device Mode | Teams Rooms | Zoom          | Google Meet   |
|-----------------|------------------|-------------|---------------|---------------|
| Poly Studio G62 | Supported        | Supported   | Not Supported | Not Supported |
| Poly Studio X72 | Supported        | Supported   | Not Supported | Not Supported |
| Poly Studio X52 | Supported        | Supported   | Not Supported | Not Supported |
| Poly Studio X32 | Supported        | Supported   | Not Supported | Not Supported |

## 3 Microsoft Teams Rooms on Poly VideoOS 5.0 systems

The following topics list supported peripherals for Teams Rooms on Poly Studio G62 and Poly Studio X systems.

### Cameras supported by Poly VideoOS 5.0 in Teams Rooms Mode

Poly VideoOS 5.0 in Microsoft Teams Rooms mode supports connecting additional cameras to your system.



**NOTE:** Microsoft Teams Rooms doesn't support using an HDMI content source as a people camera.

Poly VideoOS 5.0 systems support up to three cameras. On systems with a built-in camera, you can connect two additional cameras.

**Table 3-1 Cameras Supported by Poly VideoOS 5.0 in Teams Rooms Mode**

| Camera                   | Poly Studio G62 | Poly Studio X72 | Poly Studio X52 | Poly Studio X32 |
|--------------------------|-----------------|-----------------|-----------------|-----------------|
| Poly Studio E70 (USB)    | Supported       | Supported       | Supported       | Supported       |
| Poly Studio E70 (IP LLN) | Supported       | Supported       | Supported       | Not Supported   |
| Poly Studio E60 (USB)    | Supported       | Supported       | Supported       | Supported       |
| Poly Studio E60 (IP LLN) | Supported       | Supported       | Supported       | Not Supported   |
| Polycom EagleEye IV USB  | Supported       | Supported       | Supported       | Supported       |

### Maximum number of connected cameras supported by Poly VideoOS 5.0 in Teams Rooms Mode

Poly VideoOS 5.0 in Microsoft Teams Rooms mode supports connecting additional cameras to your system.



**NOTE:** Only one camera can be used at a time.

If you use presets in manual camera control mode, the connected cameras share the total number of available presets.

Poly Studio G62 and Poly Studio X systems support a total of three cameras. On Poly Studio X systems, you can connect two USB or two IP LLN cameras in addition to the built-in camera.

**Table 3-2**

| System          | Number of Connected Cameras | Connection Type          |
|-----------------|-----------------------------|--------------------------|
| Poly Studio G62 | 3                           | 3 IP LLN *<br>3 USB-A ** |
| Poly Studio X72 | 2                           | 2 IP LLN *<br>2 USB-A ** |
| Poly Studio X52 | 2                           | 2 USB-A                  |
| Poly Studio X32 | 2                           | 2 USB-A                  |

\* The Poly Studio G62 and Poly Studio X72 onboard LLN port doesn't provide power. You can connect one Poly IP LLN camera using a PoE injector or two Poly IP LLN cameras using a supported Netgear A/V Line Ethernet switch. The switch must be configured per the instructions in the Poly VideoOS Administrator Guide. Connecting both IP LLN and USB cameras is not supported.

## USB camera extenders supported by Poly VideoOS 5.0 in Teams Rooms mode

Poly VideoOS 5.0 systems in Teams Rooms mode support or are compatible with the following USB camera extenders.

**Table 3-3 Supported Sound Control Technologies (SCT) USB camera extenders for Poly Studio E60 and Poly Studio E70 connectivity**

| Extender                                 | Poly Studio G62 | Poly Studio X72 | Poly Studio X52 | Poly Studio X32 |
|------------------------------------------|-----------------|-----------------|-----------------|-----------------|
| Sound Control Technologies<br>RCU3SL-C50 | Supported       | Supported       | Supported       | Supported       |
| Sound Control Technologies<br>RCU3SL-B20 | Supported       | Supported       | Supported       | Supported       |
| Sound Control Technologies<br>RCU2S-E70  | Supported       | Supported       | Supported       | Supported       |

**Table 3-4 Icron USB camera extenders for Poly Studio E60 and Poly Studio E70 connectivity**

| Camera                            | Poly Studio G62 | Poly Studio X72 | Poly Studio X52 | Poly Studio X32 |
|-----------------------------------|-----------------|-----------------|-----------------|-----------------|
| Icron<br>Raven 3104 Pro           | Compatible      | Compatible      | Compatible      | Compatible      |
| Icron Raven 3204C Pro *           | Compatible      | Compatible      | Compatible      | Compatible      |
| Icron<br>Ranger 2311 (USB 2.0) ** | Compatible      | Compatible      | Compatible      | Compatible      |

\*\* While you can use the Icron USB 2.0 Ranger 2311 or Sound Control RCU2S-E70 extender with your system, they offer limited performance compared to USB 3.0 extenders and cables. To use the full capabilities, performance, and advanced features of your connected Poly Studio E cameras, Poly recommends using a USB 3.0 extender or cable.

## Audio peripherals supported or compatible with Poly VideoOS 5.0 in Teams Rooms Mode

On Poly VideoOS 5.0 in Microsoft Teams Rooms mode, you can connect external audio peripherals to the system.



### NOTE:

- The system supports connecting one USB audio device. Connecting a second audio capable USB device to the system may result in no audio sent to the primary intended audio device.
- Mixing microphone types is not supported. You can connect Poly Expansion microphones, Poly IP table or ceiling microphones, or HP Poly Studio A2 microphones.
- Teams Rooms supports connecting one Poly Trio C60 to the system as an audio device only.

When you set up a Poly Trio C60 for audio with Teams Rooms, the Trio C60 displays a Teams user interface. This user interface has limited functionality and isn't supported as a room controller. HP recommends setting the Poly Trio C60 interface to a clock-only display using the Poly Trio C60 `up.uiTheme` parameter.

- You can't use a Poly Trio if your system is connected to Wi-Fi as the primary network.

**Table 3-5 Poly Studio X with Teams Rooms supported microphones**

| Audio Device                                                                    | Poly Studio G62        | Poly Studio X72        | Poly Studio X52          | Poly Studio X32          |
|---------------------------------------------------------------------------------|------------------------|------------------------|--------------------------|--------------------------|
| Poly Expansion Microphone<br><br>(Connecting one microphone supported)          | Not Supported          | Supported              | Supported                | Not Supported            |
| Poly IP microphones                                                             | Supported<br>(up to 3) | Supported<br>(up to 3) | Not Supported            | Not Supported            |
| HP Poly A2 table microphone<br><br>(Requires an HP Poly Studio A2 audio bridge) | Supported<br>(up to 8) | Supported<br>(up to 4) | Supported *<br>(up to 4) | Supported *<br>(up to 2) |
| Poly Trio C60                                                                   | Supported              | Supported              | Supported                | Supported                |
| 3.5 mm Audio Input                                                              | Not Supported          | Not Supported          | No 3.5 mm port           | No 3.5 mm port           |
| 3.5 mm Audio Output                                                             | Supported              | Supported              | No 3.5 mm port           | No 3.5 mm port           |

\* Requires an HP USB 3.0 to Gig RJ45 Adapter G2 (4Z7Z7AA).

## USB Audio DSPs compatible with Poly VideoOS 5.0 in Teams Rooms Mode

On Poly VideoOS 5.0 in Microsoft Teams Rooms mode, you can connect external audio peripherals to the system.



**NOTE:** The system supports connecting one USB audio device. Connecting a second audio capable USB device to the system may result in no audio sent to the primary intended audio device.

**Table 3-6 USB Audio DSPs Supported or Compatible with Poly VideoOS 5.0 in Teams Rooms Mode**

| USB Audio DSP                                                                                                     | Poly Studio G62 | Poly Studio X72 | Poly Studio X52 | Poly Studio X32 |
|-------------------------------------------------------------------------------------------------------------------|-----------------|-----------------|-----------------|-----------------|
| Biamp Tesira Forte X Series 400/800/1600 and Tesira DSP Systems connected through a Biamp Tesira EX-UBT or EX-USB | Compatible      | Compatible      | Compatible      | Compatible      |
| QSC Core 110f, QSC Core 8 Flex, Core Nano, QSC NV-32 Core, and QSC IO USB Bridge                                  | Compatible      | Compatible      | Compatible      | Compatible      |
| Shure IntelliMix P300, Shure ANIUSB-Matrix, Shure MXW Next 2, Shure Next 4, and Shure Next 8                      | Supported       | Supported       | Supported       | Supported       |
| Extron DMP Plus digital signal processor                                                                          | Supported       | Supported       | Supported       | Supported       |
| Extron DTP3 CP digital signal processor                                                                           | Supported       | Supported       | Supported       | Supported       |

## Controllers supported or compatible with Poly VideoOS 5.0 in Teams Rooms Mode

Poly 5.0 VideoOS systems in Teams Rooms mode support multiple controller options.



**NOTE:** Poly Studio X systems with Teams Rooms support pairing one Poly TC10 controller. You can also connect a Poly TC10 as a room scheduler.



**NOTE:** When you set up a Poly Trio C60 for audio with Teams Rooms, the Poly Trio C60 displays a Teams user interface. This user interface has limited functionality and isn't supported as a room controller.

**Table 3-7 Supported System Controllers by Provider on Poly Studio X Systems in Teams Rooms Mode**

| Controller                 | Poly Studio G62           | Poly Studio X72           | Poly Studio X52           | Poly Studio X32           |
|----------------------------|---------------------------|---------------------------|---------------------------|---------------------------|
| Poly TC10 touch controller | Supported                 | Supported                 | Supported                 | Supported                 |
| Poly TC8 touch controller  | Not Supported             | Not Supported             | Not Supported             | Not Supported             |
| Touch monitor              | Compatible                | Compatible                | Compatible                | Compatible                |
| Trio C60                   | Supported for audio only. | Supported for audio only. | Supported for audio only. | Supported for audio only. |

## USB and HDMI pass through extenders supported or compatible with Poly VideoOS 5.0 in Teams Rooms Mode

Poly VideoOS 5.0 all-in-one video bars in Teams Rooms mode support or are compatible with the following extenders and USB devices.



**NOTE:** To use a Barco ClickShare in Poly Device mode, for bring your own device functionality, start Device Mode using the system controller.

**Table 3-8 Supported Sound Control Technologies (SCT) HDMI and USB pass through extenders**

| Extender                                                                                                                                 | Poly Studio G62 | Poly Studio X72 | Poly Studio X52 | Poly Studio X32 |
|------------------------------------------------------------------------------------------------------------------------------------------|-----------------|-----------------|-----------------|-----------------|
| Sound Control Technologies<br>RTK-AM1-A<br>(HDMI, USB, and IP mic extension with Alt-DP support)                                         | Supported       | Not Supported   | Not Supported   | Not Supported   |
| Sound Control Technologies<br>RTK-MINI-USB                                                                                               | Supported       | Not Supported   | Not Supported   | Not Supported   |
| Sound Control Technologies<br>RTK-MINI-X30<br>(Bring your own device USB-C and HDMI connection to the system)                            | Not Supported   | Supported       | Supported       | Supported       |
| Sound Control Technologies<br>RTK-X57<br>(Bring your own device HDMI and USB solution with support for Poly Studio Expansion microphone) | Not Supported   | Supported       | Supported       | Not Supported   |
| Sound Control Technologies<br>RCU3SL-C30<br>(Poly Device Mode USB-C extension)                                                           | Not Supported   | Supported       | Supported       | Supported       |

**Table 3-9 Supported Barco HDMI and USB pass through extenders**

| Extender                  | Poly Studio G62 | Poly Studio X72 | Poly Studio X52 | Poly Studio X32 |
|---------------------------|-----------------|-----------------|-----------------|-----------------|
| Barco ClickShare<br>CX-30 | Compatible      | Compatible      | Compatible      | Compatible      |
| Barco ClickShare<br>CX-50 | Compatible      | Compatible      | Compatible      | Compatible      |

## Modular room Ethernet switches supported with Poly VideoOS 5.0 systems

Use a Netgear AV Line supported Ethernet switch to connect IP LLN peripherals to Poly VideoOS systems.

Poly Studio X52 and Poly Studio X32 support IP LLN connectivity for connecting an HP Poly Studio A2 Audio Bridge to the system. Poly Studio X52 and Poly Studio X32 do not support IP LLN camera connectivity.

**Table 3-10 Poly VideoOS Systems Supported Ethernet switches for IP LLN Connectivity**

| Ethernet switch                  | Device Mode | Teams Rooms | Zoom Rooms |
|----------------------------------|-------------|-------------|------------|
| Netgear M4250 AV Line switches * | Supported   | Supported   | Supported  |
| Netgear M4350 AV Line switches * | Supported   | Supported   | Supported  |
| Netgear M4300 AV Line switches * | Supported   | Supported   | Supported  |

\* Configuring the Ethernet switch per Poly requirements. Information on configuring the Ethernet switch is available in the *Poly VideoOS Administrator Guide*.

## USB adapters supported or compatible with Poly VideoOS 5.0 in Teams Rooms Mode

USB adapters supported with Poly VideoOS 5.0 systems in Microsoft Teams Rooms mode.

**Table 3-11 USB adapters supported with Poly VideoOS 5.0 systems in Microsoft Teams Rooms mode**

| USB Adapter                                               | Poly Studio G62 | Poly Studio X72 | Poly Studio X52 | Poly Studio X32 |
|-----------------------------------------------------------|-----------------|-----------------|-----------------|-----------------|
| StarTech Mountable 4-Port Industrial USB Hub (ST4300USBM) | Compatible      | Compatible      | Compatible      | Compatible      |
| HP USB 3.0 to Gig RJ45 Adapter G2 (4Z7Z7AA)               | Not Supported   | Not Supported   | Supported       | Supported       |

## 4 Poly Device Mode on Poly VideoOS 5.0

The following topics list supported peripherals for Poly Device Mode on Poly Studio G62 and Poly Studio X systems.

Functionality for connected peripherals depends on the application you're using on the computer connected to the system.

### Cameras supported by Poly VideoOS 5.0 in Poly Device mode

Device Mode supports connecting additional cameras to your Poly Studio X all-in-one video bar.

 **NOTE:** Connect USB cameras to USB Type-A ports on the system. The USB Type-C port is for Device Mode only.

 **NOTE:** In Poly Device Mode, you can connect an external camera to the system. However, the room participant can't use more than one camera at a time and can't change the primary camera from their computer or from the room controller.

**Table 4-1 Poly Studio X in Device Mode Supported Cameras**

| Camera                   | Poly Studio G62 | Poly Studio X72 | Poly Studio X52 | Poly Studio X32 |
|--------------------------|-----------------|-----------------|-----------------|-----------------|
| Poly Studio E70 (USB)    | Supported       | Supported       | Supported       | Supported       |
| Poly Studio E70 (IP LLN) | Supported       | Supported       | Supported       | Not Supported   |
| Poly Studio E60 (USB)    | Supported       | Supported       | Supported       | Supported       |
| Poly Studio E60 (IP LLN) | Supported       | Supported       | Supported       | Not Supported   |
| Polycom EagleEye IV USB  | Supported       | Supported       | Supported       | Supported       |

**Table 4-2 Poly Legacy Cameras Supported on Poly Studio X in Device Mode**

| Camera          | Poly Studio G62 | Poly Studio X72 | Poly Studio X52 | Poly Studio X32 |
|-----------------|-----------------|-----------------|-----------------|-----------------|
| EagleEye IV USB | Supported       | Supported       | Supported       | Supported       |

## Audio peripherals supported by Poly VideoOS 5.0 in Poly Device mode

On Poly Studio X in Poly Device mode, you can connect external audio peripherals to the system.



**NOTE:** When you connect an external microphone to your Poly Studio X system, the internal microphones aren't used by the system.

**Table 4-3 Poly Studio X in Device Mode Supported Audio Peripherals**

| Audio Device                                          | Poly Studio G62 | Poly Studio X72 | Poly Studio X52 | Poly Studio X32 |
|-------------------------------------------------------|-----------------|-----------------|-----------------|-----------------|
| Poly Expansion Microphone<br>(1 microphone supported) | Supported       | Supported       | Supported       | NA              |
| Poly IP table and ceiling microphones                 | Supported       | Supported       | Not Supported   | Not Supported   |
| HP Poly Studio A2 microphones                         | Supported       | Supported       | Supported *     | Supported *     |
| Poly Trio C60                                         | Supported       | Supported       | Supported       | Supported       |
| 3.5 mm Audio In                                       | Supported       | Supported       | NA              | NA              |
| 3.5 mm Audio Out                                      | Supported       | Supported       | NA              | NA              |
| USB Audio DSP                                         | Supported       | Supported       | Supported       | Not supported   |

\* Requires an HP USB 3.0 to Gig RJ45 Adapter G2 (4Z7Z7AA)

**Table 4-4 Poly Studio X in Device Mode Supported USB Audio DSPs**

|                                                                                                                   | Poly Studio X72 | Poly Studio X52 | Poly Studio X32 |
|-------------------------------------------------------------------------------------------------------------------|-----------------|-----------------|-----------------|
| Biamp Tesira Forte X Series 400/800/1600 and Tesira DSP Systems connected through a Biamp Tesira EX-UBT or EX-USB | Compatible      | Compatible      | Compatible      |
| QSC Core 110f, QSC Core 8 Flex, Core Nano, QSC NV-32 Core, and QSC IO USB Bridge                                  | Compatible      | Compatible      | Compatible      |
| Shure IntelliMix P300, Shure ANIUSB-Matrix, Shure MXW Next 2, Shure Next 4, and Shure Next 8                      | Supported       | Supported       | Supported       |

## Controllers supported or compatible with Poly VideoOS 5.0 in Poly Device mode

Poly VideoOS systems in Poly Device Mode support multiple controller options.

**Table 4-5 Supported Controllers on Poly VideoOS Systems in Poly Device Mode**

| Controller                 | Poly Studio G62 | Poly Studio X72 | Poly Studio X52 | Poly Studio X32 |
|----------------------------|-----------------|-----------------|-----------------|-----------------|
| Poly TC10 touch controller | Supported       | Supported       | Supported       | Supported       |
| Touch monitor              | Supported       | Compatible      | Compatible      | Compatible      |

**Table 4-5 Supported Controllers on Poly VideoOS Systems in Poly Device Mode (continued)**

| Controller                             | Poly Studio G62 | Poly Studio X72 | Poly Studio X52 | Poly Studio X32 |
|----------------------------------------|-----------------|-----------------|-----------------|-----------------|
| Poly Trio C60<br>(up to 4)             | Supported       | Supported       | Supported       | Supported       |
| Poly Bluetooth remote                  | Supported       | Supported       | Supported       | Supported       |
| Poly IR remote (with Poly IR receiver) | Supported       | Supported       | Supported       | Supported       |

## Extenders and USB devices supported or compatible with Poly VideoOS 5.0 in Poly Device Mode

Poly VideoOS systems in Poly Device Mode support or are compatible with the following extenders and USB devices.

**Table 4-6 Sound Control Technologies Bring Your Own Device Extenders Supported in Poly Device Mode**

| Extender                                                                                                                                 | Poly Studio G62 | Poly Studio X72 | Poly Studio X52 | Poly Studio X32 |
|------------------------------------------------------------------------------------------------------------------------------------------|-----------------|-----------------|-----------------|-----------------|
| Sound Control Technologies<br>RTK-AM1-A<br>(HDMI, USB, and IP mic extension with Alt-DP support)                                         | Supported       | Not Supported   | Not Supported   | Not Supported   |
| Sound Control Technologies<br>RTK-MINI-USB                                                                                               | Supported       | Not Supported   | Not Supported   | Not Supported   |
| Sound Control Technologies<br>RTK-MINI-X30<br>(Bring your own device USB-C and HDMI connection to the system)                            | Not Supported   | Supported       | Supported       | Supported       |
| Sound Control Technologies<br>RTK-X57<br>(Bring your own device HDMI and USB solution with support for Poly Studio Expansion microphone) | Not Supported   | Supported       | Supported       | Not Supported   |
| Sound Control Technologies<br>RCU3SL-C30<br>(Poly Device Mode USB-C extension)                                                           | Not Supported   | Supported       | Supported       | Supported       |

**Table 4-7 Barco Bring Your Own Device Extenders Supported in Poly Device Mode**

| Extender                  | Poly Studio G62 | Poly Studio X72 | Poly Studio X52 | Poly Studio X32 |
|---------------------------|-----------------|-----------------|-----------------|-----------------|
| Barco ClickShare<br>CX-30 | Compatible      | Compatible      | Compatible      | Compatible      |

**Table 4-7 Barco Bring Your Own Device Extenders Supported in Poly Device Mode (continued)**

| Extender                  | Poly Studio G62 | Poly Studio X72 | Poly Studio X52 | Poly Studio X32 |
|---------------------------|-----------------|-----------------|-----------------|-----------------|
| Barco ClickShare<br>CX-50 | Compatible      | Compatible      | Compatible      | Compatible      |

## 5 Poly Studio E cameras supported peripherals

The following topics list supported peripherals for Poly Studio E camera connectivity.

### Supported USB extenders for Poly Studio E cameras

Poly Studio E cameras support the following USB extenders.

**Table 5-1 Supported USB extenders on Poly Studio E cameras**

| Controller                            | Poly Studio E70 | Poly Studio E60 |
|---------------------------------------|-----------------|-----------------|
| Icron USB 2.0 Ranger 2311 *           | Compatible      | Compatible      |
| Sound Control Technology RCU2S-E70 *  | Supported       | Not Supported   |
| Icron Raven 3104 Pro USB 3.0 extender | Compatible      | Compatible      |
| Icron Raven 3204C Pro **              | Compatible      | Compatible      |
| Sound Control Technology RCU3SL-C50   | Supported       | Not Supported   |
| Poly Studio E70                       |                 |                 |
| Sound Control Technology RCU3SL-B20   | Not Supported   | Supported       |
| Poly Studio E60                       |                 |                 |

\*\* While you can use the Icron USB 2.0 Ranger 2311 or Sound Control RCU2S-E70 extender with your system, they offer limited performance compared to USB 3.0 extenders and cables. To use the full capabilities, performance, and advanced features of your connected Poly Studio E cameras, Poly recommends using a USB 3.0 extender or cable.

## 6 Getting help

Poly is now a part of HP. The joining of Poly and HP paves the way for us to create the hybrid work experiences of the future. Information about Poly products has transitioned from the Poly Support site to the HP Support site.

The [Poly Documentation Library](#) is continuing to host the installation, configuration/administration, and user guides for Poly products in HTML and PDF format.

In addition, the Poly Documentation Library provides Poly customers with information about the transition of Poly content from Poly Support to [HP Support](#).

The [HP Community](#) provides additional tips and solutions from other HP product users.

## HP Inc. addresses

Contact HP at the following office locations.

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### HP Germany

HP Deutschland GmbH  
HP HQ-TRE  
71025 Boeblingen, Germany

### HP Spain

HP Printing and Computing Solutions, S.L.U.  
Cami de Can Graells 1-21 (Bldg BCN01)  
Sant Cugat del Valles  
Spain, 08174  
902 02 70 20

### HP UK

HP Inc UK Ltd  
Regulatory Enquiries, Earley West  
300 Thames Valley Park Drive  
Reading, RG6 1PT  
United Kingdom

## Document information

Review the following document information.

**Model ID:** Poly Bluetooth® Remote Control (model: P010), Poly IR Receiver (model: BW7650), Poly IR Remote (model: BW7600), Poly Microphone IP Adapter (model: P012), Poly IP Table Microphone (model: P013), Poly IP Ceiling Microphone (model: P014), Poly Studio E70 (model: P025), Poly TC10 (model: P030),

Poly TC8 (model: P020), Poly Studio G62 (Radio model: PBJ-STG-62R, No radio model: PBJ-STG-62N), Poly Studio X72 (Radio model: PATX-STX-72R, No radio model: PATX-STX-72N), Poly Studio X32 (Radio model: PATX-STX-32R, No radio model: PATX-STX-32N), HP Poly Studio A2 table microphone (PATX-STA-2TM)

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